

Private Hire Car (e-Hailing) Insurance Information Sheet

1. What is e-Hailing insurance?

It is an add-on insurance that provides coverage against loss or damage to your own car, liability to third parties, legal liability to fare-paying passengers, legal liability of fare-paying passengers for negligent acts and personal accident coverage for the driver while performing e-Hailing services.

2. Why do I need an e-Hailing insurance?

The e-Hailing insurance extends coverage to e-Hailing services, which are not covered under your private car comprehensive policy. It is also required by law for a licensed e-Hailing driver to obtain e-Hailing insurance.

3. What are the products that provide e-Hailing insurance coverage?

If you already have your private car comprehensive policy with us, you can obtain this e-Hailing insurance coverage by purchasing this Private Hire Car endorsement.

4. What is the information under Private Hire Car endorsement?

Type		Private Hire Car
Period of cover		1 year as per motor policy period of insurance
Premium		RM1,350 (exclusive of service tax)
Mode of payment		Annual premium
Mid-term purchase		Pro-rated premium
Cancellation		Pro-rated refund
Covered operators		All e-Hailing operators
Coverage	Loss or Damage to Your Own Car	Damage due to collision, fire, theft and malicious acts when the car is on call
	Liability to Third Parties	Coverage for liabilities arising from bodily injury or property damage to a third party
	Legal Liability to Fare-Paying Passengers	Coverage for liabilities arising from bodily injury or property damage to a fare-paying passenger
	Legal Liability of Fare-Paying Passengers for Negligent Acts	Coverage for liabilities to a third party due to bodily injury or property damage caused by a fare-paying passenger
	Personal Accident Cover for e-Hailing Driver	Up to RM25,000 compensation for bodily injury

5. How do I purchase e-Hailing insurance?

Please refer to our branches or intermediaries for this endorsement.

6. What should I know when making a claim?

- Contact us via our claims hotline 1 300 88 8990 for claims assistance; or
- Locate our panel workshop via our website www.libertyinsurance.com.my

7. Where can I get further information?

If you have any enquiries, please refer to our branches, intermediaries or contact us at:

Toll Free : 1 300 88 8990 Email : customer@libertyinsurance.com.my Website : www.libertyinsurance.com.my

IMPORTANT NOTE: YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY BEFORE YOU PURCHASE THIS E-HAILING INSURANCE COVERAGE.

The information provided in this information sheet is valid as at 01 March 2026.

Liberty General Insurance Berhad 197801007153 (44191-P)

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(Service Tax Registration No.: B16-1808-31015443)

Liberty General Insurance Berhad is a member of PIDM. The benefit(s) payable under this eligible policy is protected by PIDM up to limits.
Please refer to PIDM's TIPS Brochure or contact Liberty General Insurance Berhad or PIDM (visit www.pidm.gov.my).



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