

PRODUCT DISCLOSURE SHEET – MOTOR INSURANCE

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| Ref No. | 30/4/2025 |
| Name of Financial Service Provider | Liberty General Insurance Berhad |
| Name of Product | Liberty Ezy Plus Motorcycle – Comprehensive – P - Hailing |
| Date | |

(Please read this Product Disclosure Sheet before you decide to take out a **Liberty Ezy Plus Motorcycle – Comprehensive – P –Hailing**. Be sure to also read the general terms and conditions stated in the Policy)

Non-Consumer Insurance Contract

Pursuant to **Paragraph 4(1) of Schedule 9** of the Financial Services Act 2013, if you are applying for this Insurance **for a purpose related to your trade, business or profession**, you have a duty to disclose any matter that you know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied and any matter a reasonable person in the circumstances could be expected to know to be relevant, otherwise it may result in avoidance of your contract of insurance, refusal or reduction of your claim(s), change of terms or termination of your contract of insurance.

The above duty of disclosure shall continue until the time your contract of insurance is entered into, varied or renewed with us.

You also have a duty to tell us immediately if at any time after your contract of insurance has been entered into, varied or renewed with us any of the information given in the Proposal Form(or when you applied for this insurance) is inaccurate or has changed.

1. What is this product about?

This policy provides insurance against liabilities to other parties for injury or death, damage to other parties' property, and accidental or fire damage to your vehicle or theft of your vehicle.

2. What are the covers/benefits provided?

This policy covers:

- Loss or damage to your own vehicle due to accidental fire, theft or accident.
- Third party bodily injury and death; and
- Third party property loss or damage;
- Liberty EzyPlus Motorcycle – Comprehensive – P- Hailing

| No | Benefits Coverage | Liberty EzyPlus Motorcycle – Comprehensive – P - Hailing | |
|----|---|---|--|
| | | Sum Insured | |
| | | Motorcycle P- Hailing Plan 1 | Conditions |
| 1 | Accidental Death / Permanent Dismemberment up to - | RM 8,000 | Applicable to Insured On Private Use and P-hailing Business Use Activities |
| 2 | Medical Expenses due to Accident up to | RM 1,000 | Applicable to Insured On Private Use and P-hailing Business Use Activities |
| 3 | Daily Hospital Cash Benefit due to accident up to 30 days | RM 50 per day | Applicable to Insured On Private Use and P-hailing Business Use Activities |
| 4 | Reimbursement for Helmet and Visor Replacement due to Accident up to (Maximum up to 2 times Per Policy Year) | RM 75 | Applicable On P-Hailing Business Use Activities only |

Note:

- We will pay up to a limit as stated in the benefit table. Upon settlement of any claim under this benefit, the benefit shall automatically be terminated and no reinstatement shall be granted during the policy period.
- The Benefits Coverage is extended to those Insured who is involved in P-hailing activities accordingly (either involved on the Delivery of Foods / Goods only).
- P-hailing Activities – when the Insured is On Call, (the period whereby the Insured logs on to the P-hailing App until logging off the said App and during which period the Insured is actively involved in accepting / delivering the orders of Goods and Foods)

Other optional benefits that you may wish to purchase by paying additional premium:

- Passenger liability cover
- Flood Coverage

NOTE: It is an offence under the laws of the Republic of Singapore to enter the country without extending passenger liability cover to your motor insurance.

The benefit(s) payable under this eligible policy is protected by PIDM up to limits. Please refer to PIDM's TIPS Brochure or contact Liberty General Insurance Berhad or PIDM (visit www.pidm.gov.my).

3. What is the Period of Cover and Renewal Option ?

Duration of cover is usually for One (1) year. You will need to renew the insurance plan annually.

4. How much premium do I have to pay?

The total premium that you will have to pay may vary depending on the no-claim-discount (NCD) entitlement, rating factor and the underwriting requirements of our company.

Standard cover : Sum Insured of RM1,000 and above
All Riders (compulsory) : 50% from basic premium
NCD entitlement : as per NCD record
Service Tax : Apply

5. What are the fees and charges that I have to pay?

The fees and charges that you will have to pay are:

| Type | Amount |
|---|---|
| Agent's commission or where there is an intermediary involved | 10% |
| Stamp duty | RM10.00 |
| Service Tax | Subject to the prevailing rate as imposed by the Government of Malaysia |

6. What are some of the key terms and conditions that I should be aware of?

Some of the key terms and conditions that you should be aware of are:

- Duty of disclosure** – you must disclose all material facts such as previous claim history and any modification made to the engine capacity.
- Average Clause** will apply if vehicle is under insured for more than 10% of the market value at the time of loss. Therefore, it is important that you must ensure that **your vehicle is insured at the adequate market value** to avoid under or over insurance. Otherwise, a compensation amount lower than the Market Value of the vehicle may apply at the time of a claim. In cases where the vehicle is insured above the market value to match the outstanding loan amount, kindly be advised that the difference between the actual market value and the outstanding loan balance will not be covered at the point of a claim settlement, despite the higher sum insured.
- The Vehicle excess** - is the amount as stated in the policy schedule that you are required to pay towards a claim you make on your vehicle.
- Betterment** will apply when in the course of repairing an accident-damaged vehicle (age of vehicle is five years and above), whereby an old part is replaced with a new franchise part. You will have to bear the difference in cost (depending on the age of your vehicle) as your repaired vehicles is in a better condition than it was before the accident.
- Cash Before Cover** – The premium due must be paid and received by Liberty before cover commences. This Insurance is automatically null and void if this condition is not complied with.

7. At what value should I insure my vehicle?

You are advised to insure your vehicle based on the market value of your vehicle at the point you apply this motor insurance policy based on the market value available in the ISM Automotive Business Intelligence System (ISM-ABI). Please review and ensure that the sum insured is adequate to avoid under/over insurance.

8. Why should I choose your recommended sum insured as the policy sum insured?

The recommended sum insured is derived from ISM-ABI, the Market Valuation System approved by us and it is used as a guide to recommend your vehicle's sum insured when you purchase this insurance.

9. What are the major exclusions under this policy?

This policy does not cover certain losses, such as:

- Your own death or bodily injury due to a motor accident;
- Your liability against claims from passengers in your vehicle;
- Loss, damage or liability arising from an act of nature i.e. flood, storm or landslide; and
- Consequential loss, depreciation, wear and tear, mechanical or electrical breakdown failures or breakages.

(Note: This list is non-exhaustive. Please refer to the policy for the full list of exclusions under this policy.)

10. Can I cancel my policy?

You may cancel your policy at any time by giving written notice to our company. Upon cancellation, you are entitled to a refund of the premium based on short-period rates on NEW Cases, however any minimum premium paid under the policy is not refundable.

| Period of Insurance | Refund of Premium |
|------------------------|------------------------------|
| Not exceeding 1 week | 87.5% of the total premium |
| Not exceeding 1 month | 75.0% of the total premium |
| Not exceeding 2 months | 62.5% of the total premium |
| Not exceeding 3 months | 50.0% of the total premium |
| Not exceeding 4 months | 37.5% of the total premium |
| Not exceeding 6 months | 25.0% of the total premium |
| Not exceeding 8 months | 12.5% of the total premium |
| Exceeding 8 months | No refund of premium allowed |

11. What do I need to do if there are changes to my contact details?

It is important that you inform us of any changes to your contact details. This is to ensure that all the correspondence reaches you in a timely manner.

12. What you should know when making a claim?

- a) Report to the police within 24 hours.
- b) Notify us in writing with full details within 3 days after an event which may become the subject of a claim under this policy.
- c) Any Reimbursement claim under the motorcycle Comprehensive – P – Hailing benefits required the Insured to submit the documents within 14 working days once the claim has been intimated by the Insured to the Company. For the Total Loss or Theft Claims Expenses, the payment of such reimbursement will only be paid once the Company issued the offer letter for the Total Loss / Theft claim as per the Section A of the Motorcycle policy.

13. Where can I get further information?

Should you require additional information on 'Motor Insurance' you can contact us or any of our branches or If you have any enquiries, please contact us at:

Customer Service Executive, Customer Contact Centre

LIBERTY GENERAL INSURANCE BERHAD

Liberty Insurance Tower,
CT9, Pavilion Damansara Heights,
3, Jalan Damanlela,
Pusat Bandar Damansara,
50490 Kuala Lumpur.

Tel. No. : 03-2268 3333 or 1 300 88 8990

Email : customer@libertyinsurance.com.my

Website : www.libertyinsurance.com.my

14. Other types of motor insurance cover available.

Other types of motor insurance cover available are as follows:

- Private Car
- Commercial Vehicle
- Trade Plate

IMPORTANT NOTE

YOU MUST ENSURE THAT YOUR VEHICLE IS INSURED AT THE APPROPRIATE AMOUNT AS IT WILL AFFECT THE AMOUNT YOU CAN CLAIM. IN THE EVENT OF AN ACCIDENT, YOU ARE ADVISED TO DEAL WITH APPROVED WORKSHOPS. IF YOU HAVE A COMPREHENSIVE COVER AND YOU ARE NOT AT FAULT, YOU ARE ADVISED TO SUBMIT YOUR CLAIM TO YOUR INSURANCE COMPANY. YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY AND DISCUSS WITH THE AGENT OR CONTACT THE INSURANCE COMPANY DIRECTLY FOR MORE INFORMATION.

The information provided in this disclosure sheet is valid as at 30/04/2025.