

PRODUCT DISCLOSURE SHEET – MOTOR INSURANCE

Our Ref	30/04/2025
Name of Financial Service Provider	Liberty General Insurance Berhad
Name of Product	Liberty EzyPlus Bundle – Private Car - Pick Up Trucks - Comprehensive
Date	

Please read this Product Disclosure Sheet before you decide to take out **Liberty EzyPlus Bundle – Private Car - Pick Up Trucks - Comprehensive**. Be sure to also read the general terms and conditions stated in the Policy.

Consumer Insurance Contract

Pursuant to **Paragraph 5 of Schedule 9** of the Financial Services Act 2013, if you are applying for this Insurance wholly **for purposes unrelated to your trade, business or profession**, you have a duty to take reasonable care not to make a misrepresentation in answering the questions in the Proposal Form (or when you apply for this insurance). You must answer the questions fully and accurately.

Failure to take reasonable care in answering the questions may result in avoidance of your contract of insurance, refusal or reduction of your claim(s), change of terms or termination of your contract of insurance.

The above duty of disclosure shall continue until the time your contract of insurance is entered into, varied or renewed with us.

In addition to answering the questions in the Proposal Form (or when you apply for this insurance), you are required to disclose any other matter that you know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied.

You also have a duty to tell us immediately if at any time after your contract of insurance has been entered into, varied or renewed with us any of the information given in the Proposal Form (or when you applied for this insurance) is inaccurate or has changed.

Non-Consumer Insurance Contract

Pursuant to **Paragraph 4(1) of Schedule 9** of the Financial Services Act 2013, if you are applying for this Insurance **for a purpose related to your trade, business or profession**, you have a duty to disclose any matter that you know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied and any matter a reasonable person in the circumstances could be expected to know to be relevant, otherwise it may result in avoidance of your contract of insurance, refusal or reduction of your claim(s), change of terms or termination of your contract of insurance.

The above duty of disclosure shall continue until the time your contract of insurance is entered into, varied or renewed with us.

You also have a duty to tell us immediately if at any time after your contract of insurance has been entered into, varied or renewed with us any of the information given in the Proposal Form (or when you applied for this insurance) is inaccurate or has changed.

1. What is this product about?

This policy provides insurance against liabilities to other parties for injury or death, damage to other parties' property, and accidental or fire damage to your vehicle or theft of your vehicle.

2. What are the covers/benefits provided?

This policy covers:

- Loss or damage to your own vehicle due to accidental fire, theft or accident.
- Third party bodily injury and death;
- Third party property loss or damage; and
- Liberty EzyPlus Bundle – Private Car - Pick Up Trucks - Comprehensive as below:

Benefits		Liberty EzyPlus Bundle – Private Car – Pick Up Trucks - Comprehensive
A.	Personnel Accident (item 1 to item 9)	SUM INSURED
1	Accidental Death – maximum 5 person only up to	RM30,000 per person
	Permanent Disability – maximum 5 person only up to	
	i) Loss of use for both hands and both feet	RM30,000 per person
	ii) Loss of use for sight of both eyes	RM30,000 per person
	iii) Loss of use for one eye and one hand	RM30,000 per person

	iv) Loss of use for one eye and one foot	RM30,000 per person
	v) Total paralysis (from the neck down)	RM30,000 per person
	vi) Permanent quadriplegia (loss or permanent total loss of use of four limbs)	RM30,000 per person
	vii) Loss of use for four fingers and thumb in both hand	RM30,000 per person
	viii) Loss of use for hearing of both ears	RM30,000 per person
	ix) Loss of use for all toes on both feet	RM30,000 per person
	x) Loss of use for speech	RM30,000 per person
	xi) Loss of use for one foot or one hand	RM15,000 per person
	xii) Loss of use for sight of one eye	RM15,000 per person
	xiii) Loss of use for four fingers and thumb in one hand	RM15,000 per person
	xiv) Loss of use for hearing of one ear	RM15,000 per person
	xv) Loss of use for all toes on one foot	RM15,000 per person
2	Medical Expense - maximum 5 person only up to	RM3,000 per person
3	Nationwide Public Holiday Double Indemnity -maximum 5 person only up to	RM30,000 per person
4	Corrective Dental and/or Cosmetic Surgery -maximum 5 person only up to	RM1,200 per person
5	Ambulance fees Benefit - maximum 5 person only up to	RM300 per person
6	Hospital Income Benefit maximum 5 person only.	RM30 up to limit of 60 days per person
7	Bereavement Benefit maximum 5 person only.	RM500 per person
8	Reimbursement for Physiotherapy treatment maximum 5 person only up to	RM1,000 per person
9	Repatriation Benefit maximum 5 person only up to	RM2000 per person
B.	24 Hours Towing Accident/Breakdown	Unlimited Mileage
C.	Total Loss/Vehicle Theft Inconvenience Allowance	RM1,000 / one occurrence
D.	Replacement of Car Key/Transmitter up to	RM1,500 / one occurrence
E.	Child Seat Replacement up to	RM500 / one occurrence
F.	Flood Inconvenience Allowance	RM1,000 / one occurrence
G.	Window Snatch Theft up to	RM1,000 / one occurrence
H.	Waiver of Compulsory Excess for Unnamed Driver (Applicable for Private Use only)	Yes
I.	Miscarriage Allowance due to Accident	RM1,000 / one occurrence
J.	Warranty for Workmanship Repair	18 months
K.	Damage to Side Mirror up to	RM500 / one occurrence
L.	Cover for Misfuelling, example - put RON95 instead of diesel up to	RM1,000 / one occurrence
M.	Loss or damage during a strike, riot or lockout involving Named Vehicle – Inconvenience Allowance	RM2,000 / one occurrence
N.	Tools of Trade, trade stock or materials /personal property (GPS/dashcam) damaged in an accident or stolen in Named Vehicle up to	RM600 / one occurrence

Note 1: We will pay up to a limit as stated in the benefit table. Upon settlement of any claim under this benefit, the benefit shall automatically be terminated and no reinstatement shall be granted during each policy period. Any claim under this benefit shall not affect your NCD entitlement and NO excess will apply.

Note 2: Liberty EzyPlus Bundle – Private Car - Pick Up Trucks – Comprehensive Eg: Pick Up Trucks - Hilux, Triton, Storm, Navara, Isuzu D-Max, Ford Rangers, etc.

A comparison of premium between the basic Private Car Comprehensive EzyPlus and Liberty EzyPlus Bundle – Private Car - Pick Up Trucks - Comprehensive as below:

Example:

VEHICLE INFORMATION	PREMIUM COMPUTATION	
	Basic Private Car Comprehensive EzyPlus	Liberty EzyPlus Bundle – Private Car – Pick Up Trucks - Comprehensive
Year of Manufacture:	2018	2018
Vehicle Model:	Toyota Hilux	Toyota Hilux
Sum Insured:	85,000	85,000

No Claim Discount:	55%	55%
Accidental Death / Permanent Disability – maximum 5 person only	Not Applicable	Applicable
Medical Expense - maximum 5 person only	Not Applicable	Applicable
Nationwide Public Holiday Double Indemnity -maximum 5 person only	Not Applicable	Applicable
Corrective Dental and/or Cosmetic Surgery -maximum 5 person only	Not Applicable	Applicable
Ambulance fees Benefit - maximum 5 person only	Not Applicable	Applicable
Hospital Income Benefit maximum 5 person only.	Not Applicable	Applicable
Bereavement Benefit maximum 5 person only.	Not Applicable	Applicable
Reimbursement for Physiotherapy treatment maximum 5 person only	Not Applicable	Applicable
Repatriation Benefit maximum 5 person only	Not Applicable	Applicable
24 Hours Towing Accident/Breakdown	Not Applicable	Applicable
Total Loss/Vehicle Theft Inconvenience Allowance	Not Applicable	Applicable
Replacement of Car Key/Transmitter	Not Applicable	Applicable
Child Seat Replacement	Not Applicable	Applicable
Flood Inconvenience Allowance	Not Applicable	Applicable
Window Snatch Theft	Not Applicable	Applicable
Waiver of Compulsory Excess for Unnamed Driver (Applicable for Private Use only)	Not Applicable	Applicable
Miscarriage Allowance due to Accident	Not Applicable	Applicable
Warranty for Workmanship Repair	Not Applicable	Applicable
Damage to Side Mirror	Not Applicable	Applicable
Cover for Misfuelling, example - put RON95 instead of diesel	Not Applicable	Applicable
Loss or damage during a strike, riot or lockout involving Named Vehicle – Inconvenience Allowance	Not Applicable	Applicable
Tools of Trade, trade stock or materials /personal property (GPS/dashcam) damaged in an accident or stolen in Named Vehicle	Not Applicable	Applicable
Estimated Gross Premium (RM)	RM 1,725.71	RM 1,916.96

Other optional benefits that you may wish to purchase by paying additional premium:

- Windscreen damage
- Passenger liability cover (LLP)
- Damage arising from flood and landslide (Special Perils)
- Additional driver
- Current year NCD relief
- Compensation for Assessed Repair Time (CART)
- Vehicle accessories – Gas conversion kit and tank
- Waiver of Compulsory Excess for Unnamed Driver.
- Waiver of Betterment
- Annual E- Hailing – Covering damage to your own car, Liability to Third Parties, Legal liability to Fare Paying passengers, Legal Liability to Fare paying passengers for negligent Acts, Personal Accident coverage of RM25,000 for Authorised E- hailing driver on call.

NOTE: It is an offence under the laws of the Republic of Singapore to enter the country without extending passenger liability cover to your motor insurance.

The benefit(s) payable under this eligible policy is protected by PIDM up to limits. Please refer to PIDM's TIPS Brochure or contact Liberty General Insurance Berhad or PIDM (visit www.pidm.gov.my).

3. What is the Period of Cover and Renewal Option?

Duration of cover is usually for One (1) year. You will need to renew the insurance plan annually

4. How much premium do I have to pay?

The total premium that you will have to pay may vary depending on the no-claim-discount (NCD) entitlement and the underwriting requirements of our company.

The sum insured is based on the current market value of the vehicle based on reference to ISM-ABI system (Automobile Business Intelligence)

5. What are the fees and charges that I have to pay?

The fees and charges that you will have to pay are:

Type	Amount
Agent's commission or where there is an intermediary involved	10%
Stamp Duty	RM10.00
Service Tax	Subject to the prevailing rate as imposed by the Government of Malaysia

6. What are some of the key terms and conditions that I should be aware of?

Some of the key terms and conditions that you should be aware of are:

- **Duty of disclosure** – you must disclose all material facts such as previous claim history and any modification made to the engine capacity.
- **Cash before Cover** – full premium must be paid before the effective date of the policy.
- **Average Clause** will apply if vehicle is under insured for more than 10% of the market value at the time of loss. Therefore, it is important that you must ensure that **your vehicle is insured at the adequate market value** to avoid under or over insurance. Otherwise, a compensation amount lower than the Market Value of the vehicle may apply at the time of a claim. In cases where the vehicle is insured above the market value to match the outstanding loan amount, kindly be advised that the difference between the actual market value and the outstanding loan balance will not be covered at the point of a claim settlement, despite the higher sum insured.
- **The excess**, that is the amount of loss you have to bear if your vehicle is driven by a person not named in your policy: Minimum RM400.00 (Compulsory excess), or if the driver is under 21 years old, and/or holds a Provisional (P) or Learners (L) driver's license.
- **Betterment** will apply when in the course of repairing an accident-damaged vehicle (age of vehicle is five years and above), whereby an old part is replaced with a new franchise part. You will have to bear the difference in cost (depending on the age of your vehicle) as your repaired vehicles is in a better condition than it was before the accident.
- **Nomination Details** – Please provide the nomination details for PA coverage (if any)

7. At what value should I insure my vehicle?

You are advised to insure your vehicle based on the market value of your vehicle at the point you apply this motor insurance policy based on the market value available in the ISM Automotive Business Intelligence System (ISM-ABI). Please review and ensure that the sum insured is adequate to avoid under/over insurance.

8. Why should I choose your recommended sum insured as the policy sum insured?

The recommended sum insured is derived from ISM-ABI, the Market Valuation System approved by us and it is used as a guide to recommend your vehicle's sum insured when you purchase this insurance.

9. What are the major exclusions under this policy? This policy does not cover certain losses, such as:

- Your liability against claims from passengers in your vehicle;
- Loss, damage or liability arising from an act of nature i.e. flood, storm or landslide; and
- Consequential loss, depreciation, wear and tear, mechanical or electrical breakdown failures or breakages.

NOTE: This list is non-exhaustive (Please refer to the policy for the full list of exclusions under this policy).

10. Can I cancel my policy?

You may cancel your policy at any time by giving written notice to our company. Upon cancellation, you are entitled to a refund of the premium based on short-period rates on NEW cases, however any minimum premium paid under the policy is **not refundable**. There will also be **no refund** of premium if any claim has been made.

Period of Insurance	Refund of Premium
Not exceeding 1 week	87.5% of the total premium
Not exceeding 1 month	75.0% of the total premium
Not exceeding 2 months	62.5% of the total premium
Not exceeding 3 months	50.0% of the total premium
Not exceeding 4 months	37.5% of the total premium
Not exceeding 6 months	25.0% of the total premium
Not exceeding 8 months	12.5% of the total premium
Exceeding 8 months	No refund of premium allowed

11. What do I need to do if there are changes to my contact details?

It is important that you inform us of any changes to your contact details. This is to ensure that all the correspondence reaches you in a timely manner.

12. What are the services/benefits can I get from this policy?

- Emergency Roadside Assistance – 1-800-88-5005
Our 24 hours a day, 7 days week helpline is designed to provide you with peace of mind on the road for your insured vehicle with us. The services offered consists of:
 - a. Roadside Assistance up to 150km (round trip) within Malaysia up to 4 times per annum, Standard Ezy Plus Package.
 - b. Towing Services for Breakdown
 - c. Towing Services for Accident (no limit per annum)
 - d. Assistance to mobilize your vehicle in the event of:
 - i) Difficulty to start the vehicle
 - ii) Flat battery – jumpstart or battery assist services
 - iii) Out of fuel
 - iv) Flat Tyre
 - v) Other minor repairs
 - e. Car Rental Service Assistance
 - f. Home Assistance Services
 - g. Alternative Travel Assistance
 - h. International Roadside Assistance at Thailand, Singapore and Brunei
 - i. Emergency Evacuation Assistance
 - j. Interstate Ambulance Service Assistance
 - k. Emergency Message Transmission for the next of kin
 - l. Concierge Assistances
- Approved Repairer – Hassle-free accident repair with more than 400 approved repairers nationwide.

13. What should I know when making a claim?

- Report to the police for all incidents. For a road accident, you have to report to the police within twenty-four (24) hours.
- Notify us in writing within seven (7) days after the incident. Complete the claim form in full and return it to us with the related documents within twenty-one (21) days from your notification's date.
- In the event your car meets with an accident, you will need to send your car to any of the motor repair workshops as listed below:
 - a. motor repair workshops which are on our panel of approved workshops; or
 - b. motor repair workshops registered with Jabatan Pengangkutan Jalan (JPJ); or
 - c. any other repairer that we have given you special permission to use. The circumstances under which a special permission may be granted by us includes:
 - (i) no approved repairer described in (a) and (b) above is available at the location of your car, and we are unable to assist you in accessing the nearest workshop on our panel or the nearest workshop registered with Jabatan Pengangkutan Jalan (JPJ);
 - (ii) repairs that require special expertise from specific repairers which cannot be provided by an approved repairer; and
 - (iii) franchise repairers.

Please download the Liberty One Touch App to reach us or dial 1 300 88 8990 for assistance pertaining to items above.

14. What is the approved repairer refers to?

Approved repairer refers to any of the following:

- motor repair workshops which are on our panel of approved workshops; or
- any other repairer that we have given you special permission to use.

15. Where can I get further information?

Should you require additional information on 'Motor Insurance' you can contact us or any of our branches or If you have any enquiries, please contact us at:

Customer Service Executive, Customer Contact Centre LIBERTY GENERAL INSURANCE BERHAD

Liberty Insurance Tower,
CT9, Pavilion Damansara Heights,
3, Jalan Damanlela,
Pusat Bandar Damansara,
50490 Kuala Lumpur.
Tel. No. : 03-2268 3333 or 1 300 88 8990
Email : customer@libertyinsurance.com.my
Website : www.libertyinsurance.com.my

16. Other types of motor insurance cover available.

Other types of motor insurance cover available are as follows:

- Commercial Vehicle
- Trade Plate
- Motorcycle

IMPORTANT NOTE:

YOU MUST ENSURE THAT YOUR VEHICLE IS INSURED AT THE APPROPRIATE AMOUNT AS IT WILL AFFECT THE AMOUNT YOU CAN CLAIM. IN THE EVENT OF AN ACCIDENT. YOU MUST DEAL WITH OUR PANEL APPROVED REPAIRERS ONLY OR ANY OTHER REPAIRER THAT WE HAVE GIVEN YOU SPECIAL PERMISSION TO USE. IF YOU HAVE A COMPREHENSIVE COVER AND YOU ARE NOT AT FAULT, YOU ARE ADVISED TO SUBMIT YOUR CLAIM TO YOUR INSURANCE COMPANY. YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY AND DISCUSS WITH THE AGENT OR CONTACT THE INSURANCE COMPANY DIRECTLY FOR MORE INFORMATION.

The information provided in this disclosure sheet is valid as at 30/04/2025