


Claims Bulletin

3rd Edition 2025

Our commitment on Claims Service

Ensuring Fair, Prompt, Transparent, and
Efficient Claims Settlement Process

We set a clear timeline for the Claims Settlement Process and strive to settle claims within the prescribed timeline and in a fair and transparent manner.



Customers will be informed of the estimated time taken for claims settlement process and the expected service standard.

Click [here](#) to check out more on our Claims Service Charter

