

Claims Bulletin 3rd Edition 2025

Our commitment on Claims Service

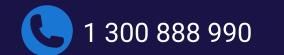
Ensuring Fair, Prompt, Transparent, and Efficient Claims Settlement Process

We set a clear timeline for the Claims Settlement Process and strive to settle claims within the prescribed timeline and in a fair and transparent manner.

Customers will be informed of the estimated time taken for claims settlement process and the

expected service standard.

Click <u>here</u> to check out more on our Claims Service Charter





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